We are excited to announce two new training and education resources for WebEOC! Beginning in August we will be launching a couple of resources aimed at assisting users of the DPH WebEOC to become more confident, efficient and effective in their use of the platform. Please continue to read for specific details on these valuable opportunities. Click here to sign up for announcements and reminders concerning these new opportunities!

WebEOC Office Hours (Weekly)

Beginning Monday, August 4th WebEOC subject matter experts will be available to assist with login credentials, answer questions on the "topic of the month", receive comments and recommendations as they relate to the Georgia Department of Public Health WebEOC.

Date: Every Monday beginning August 4th

Time: From 1:00pm - 2:00pm

Webex Link:

https://gapublichealth.webex.com/gapublichealth/j.php?MTID=md1fc2c146bf5f44cc95b250a39

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WebEOC Lunch N Learns (Monthly)

Beginning Monday, August 25th the Georgia Department of Public Health, Health Protection Division will be hosting monthly WebEOC Lunch N Learns. On the last Monday of each month we will cover different topics as they relate to WebEOC. From getting started with WebEOC to the more advanced boards and processes, these mini subjects will allow you to hone your WebEOC skills over a diet Coke and Ruben sandwich (or whatever your lunch may include).

Date: Monthly on the last Monday starting August 25th

Time: 12:00pm – 1:00pm

Webex Link:

https://gapublichealth.webex.com/gapublichealth/j.php?MTID=m0ace5b3777d93410d7912b4cc 9399d77

Please share this information with others who may have the opportunity to use WebEOC. Below is a tentative list of topics that are currently scheduled. Please make note of those you are interested in and mark your calendar. We hope to see you there!

1. WebEOC 101 - August 25, 2025

- a. Gaining access to WebEOC
 - i. How to request an account
 - ii. Account types
 - 1. Individual Accounts
 - 2. Facility Accounts
- b. Accessing WebEOC
 - i. URL
 - ii. GHC911
- c. Logging into WebEOC
 - i. Personnel Status Board (Sign -in/Sign-out Board)
- d. Basic Navigation
 - i. Home screen
 - ii. Board screen
- e. Tips and tricks

2. Event Reporting Boards/Process - September 29, 2025

- a. Activity Log Board
 - i. Guidelines for creating and entry
 - ii. Routing permissions
- b. Significant Events Controller Review
 - i. Coalition/District
 - ii. State DPH
- c. Significant Events Board
 - i. Regional/District

- ii. Statewide
- iii. GEMA
- 3. Healthcare Operating Status Board/Process October 27, 2025
- 4. Future topics
 - a. Resource Requests Board/Process November 24, 2025
 - b. Situation Report (SitRep) Board/Process December 29, 2025
 - c. AAR/IP Board/Process (pending adoption) January 26, 2026
 - d. File Library (pending adoption) February 23, 2026
 - i. File Library (Incident Independent)
 - ii. Incident Documents (Incident Dependent)
 - e. WebEOC Mobile App March 30, 2026
 - f. Topic TBD April 27, 2026
 - g. Topic TBD May 25, 2026
 - h. Topic TBD June 29, 2026

WebEOC